

Terms and Conditions

GENERAL

Please read these Terms and Conditions carefully. These Terms and Conditions (“T&Cs” or “Agreement”) govern the contractual relationship between you (the “Player” or “you”) and **Legacy Eight Curaçao N.V** a company with registered Office Address at Groot Kwartierweg 10, Livestrong Building, Willemstad, Curaçao, Commercial Register Number 139031 (Curaçao Chamber of Commerce & Industry) and a CGA Gaming Licence Number OGL/2024/956/0417, issued by the Curaçao Gaming Authority (CGA).

This Agreement applies to all websites, mobile applications, and delivery platforms owned or operated under Licence No. OGL/2024/956/0417, including but not limited to: www.wintrillions.com, www.trillonario.com, www.lottokings.com, www.lotosena.com, www.trillonario.com.mx, www.es.lottokings.com, www.trillonario.co, www.trillonario.co, www.trillonario.co.cr, www.trillonario.cr, www.trillonario.net, www.ar.trillonario.net, www.lottokings.net, www.co.lottokings.net, and www.trilhardario.com (collectively, the “Site”, “Sites”, “Website”, “Websites”).

You are required to accept these Terms and Conditions (by ticking in a checkbox) when registering or when making a purchase with us for the first time. If you do not accept the T&Cs, you will not be allowed to purchase with us. You are deemed to have read and understood these Terms and Conditions.

These T&Cs are accessible from the front page of all our Sites and may be updated at any time. Any new version of the Terms and Conditions or Privacy Policy will take effect immediately upon publication and will supersede all prior versions. You will be notified of any material changes in a clear way of the T&Cs and you will be required to re-accept them to keep playing with us. Previous versions of the T&Cs can be requested through our Live Chat or through an email to our customer services.

These Terms and Conditions have been drafted in compliance with the National Ordinance on Games of Chance (Landsverordening op de Kansspelen or "LOK"), the Curaçao Gaming Authority (CGA) Policy Guideline: Terms and Conditions (Version 1.0, April 2026), and all other applicable laws and regulatory directives of Curaçao. In the event of any discrepancy, inconsistency, or conflict between any provision of these Terms and Conditions and the mandatory provisions of applicable Curaçao laws or regulatory guidelines, the applicable legislation and regulatory guidelines shall always take precedence.

DEFINITIONS

In these Terms and Conditions, the following definitions shall apply:

"Player Account" (or "Account" where the context so requires) means a unique personal account registered by an individual (you, the Player) on the Website using your personal email address.

"ADR" means Alternative Dispute Resolution. The company has contracted Resolvo N.V. to be contacted via info@resolvocuracao.com

"Agreement" means these Terms and Conditions.

"AML / CTF": Anti-Money Laundering and Counter-Terrorist Financing procedures governed under Curaçao law.

"Bet", "Wager" means a real-money stake placed on any Game, Event, or Casino product on the Website.

"Caribbean Guilder" or "XCG" is the official currency unit of Curaçao.

"CGA": The Curaçao Gaming Authority.

"Chargeback" occurs when you, your credit card issuer, or a third-party payment provider reverses a charge related to your payment method used to make a deposit transaction.

"Closed Player Account" means an Account that has been closed, deregistered, or excluded by either us or you.

"Credit Prizes" means prizes allocated directly to the Player's balance on the Website.

"Excluded List", "Restricted Countries", or "Prohibited Jurisdictions" means any of the following:

- Geographically restricted territories where participation on the Website is prohibited by law or license.
- Countries in this list: Australia, Austria, Belarus, Belgium, Bosnia and Herzegovina, Bulgaria, Burundi, Congo, Cuba, Curaçao, Cyprus, Denmark, Eritrea, France, Germany, Haiti, Iran, Iraq, Ireland, Italy, Libya, Lithuania, Mali, Myanmar, Netherlands, Niger, North Korea, Palestine, Romania, Russia, Singapore, Somalia, South Sudan, Spain, Sudan, Sweden, Syria, United Kingdom, United States, Uruguay, Venezuela, Yemen, and Zimbabwe.

"Game" means any contest, activity, or product made available to Players on the Website, including the following types of Games, among others: Instant Win Games (IWG), Sportsbook, Scratch Cards, Casino Games, Slots, Table Games, Card Games, and Live Casino, with additional Game types potentially introduced at our discretion.

"KYC": Know Your Customer verification procedures.

"Inactive Account" or "Inactive Player" means a Player's Account that has not transacted with us for a period exceeding six (6) consecutive months.

"Jackpot" means the highest available prize in a Game, lottery draw, or contest, representing the maximum possible winnings payable for the top Prize Category or Prize Categories of the relevant game or draw.

"Local Representatives" means agents that we use to buy a ticket of the Underlying Lottery on behalf of a Player who has used the Ticket Order Service.

"Operator" means the license-holding entity, Legacy Eight Curaçao N.V.

"Participate" means any of the following:

- Registering on the Website
- Placing a Bet on a Game
- Purchasing a lottery ticket through the Ticket Order Service
- Entry, use, or re-use of the Website server
- Facilitating or making a deposit into your Player Account
- Wagering or gaming on the Website
- Acceptance and use of any win or prize at or from the Website
- The use or reuse of the Website Software, whether obtained by download from the Website, through any other means, or via any medium, as offered by the Website or otherwise utilized in any manner whatsoever

"Partner" means any third-party individual or legal entity with whom the Operator maintains a commercial, contractual, or operational relationship in connection with the Website and the services offered. This includes, without limitation, affiliate marketers, payment service providers (PSPs), software suppliers, game content developers, local representatives, administrative and legal service providers, and agents such as Bulleg Eight Limited and Azteca Messenger Services S.A. de C.V. engaged to facilitate, promote, process payments for, or support the delivery of the Website or its Services.

"Payment Service Provider" means a third party with whom we, or another company on our behalf, have an arrangement to process payments by clients.

"Payout" means the total monetary amount to be credited or paid to a Player in respect of a winning ticket purchased through the Ticket Order Service, or a winning wager on any Casino Game, Instant Win Game, Sportsbook, or other product offered on the Website, in accordance with the official draw results, game rules, and paytables.

"Player" or "you" means any of the following terms:

- Registered User
- Real Player
- Visitor
- Inactive Player
- Any other way in which a person interacts with us. For reference:
 - "Registered User" means someone who has registered with us but has not completed a successful transaction.
 - "Real Player" means any player who has registered an Account on the Website and has completed a successful transaction.
 - "Visitor" means a person who is not logged into an Account and who may only access and play demo versions of Casino Games available on the Website.
 - "Inactive Player" or "Dormant Account" means a Player with an Inactive Account.

"Prize Category" or "Prize Tier" means a designated winning level determined by the total number of matched numbers (including, where applicable, super numbers, stars, powerballs, or bonus balls) on an official entry, as set out in the official rules and payout structures published by the relevant Underlying Lottery Operator.

"RNG": Certified Random Number Generator.

"Service" means the availability to and provision of Software that enables you to play on the Website using the Internet or through telephone.

"Software" means any computer program owned by or licensed to us that is required to participate on the Website, either by downloading it or by accessing it online through a web browser.

"Source of Funds" means a document or set of documents that demonstrate the legitimate origin of the funds used by the Player for deposits or withdrawals on the Website. For full details and applicable requirements according to our Anti Money Laundry Policy.

"Subscription" means the group of lines and draws chosen by the client to play for a certain time. A subscription lasts as long as the selected draws occur.

"Ticket Order Service" means a lottery ticket purchased directly from an Underlying Lottery by a Local Representative engaged by us on behalf of a Player.

"Transact with us" means making a purchase with us or depositing into an Account.

"Underlying Lottery(ies)" means any lottery conducted by official or state-run lotteries worldwide.

"Underlying Lottery Operator" means the actual operator of the Underlying Lottery.

"We/us/our" means Legacy Eight Curaçao N.V.

The Player's gaming contract is with Legacy Eight Curaçao N.V.

For some tasks Legacy Eight Curaçao N.V. uses its Agents:

- **Bulleg Eight Limited** is a company registered in Cyprus under registration number HE 404418, with its registered office address at Voukourestiou 25, Neptune House, 3045 Limassol, Cyprus,

- **Azteca Messenger Services S.A. de C.V** is a company registered in Mexico under Registration Number (RFC) AMS1303158T5, with its registered office address at CLL Sacramento 121 oficina 1, Col del Valle Centro, Benito Juarez, City of Mexico, Zip Code 03001, Mexico

Both companies act as payment processing agents on behalf of Legacy Eight Curaçao N.V. and are responsible for hiring payment processing suppliers to process payments by players.

"Website" or "Operator's site" means www.wintrillions.com, www.trillonario.com, www.lottokings.com, www.lotosena.com, www.trillonario.com.mx, www.es.lottokings.com, www.trillonario.co, www.trillonario.co.cr, www.trillonario.co, www.trillonario.co.cr, www.trillonario.net, www.ar.trillonario.net, www.lottokings.net, www.co.lottokings.net, and www.trilhardario.com or any other site or domain covered by the gaming licence No. OGL/2024/956/0417 issued for Legacy Eight Curaçao, as well as any subdomain of the registered URLs.

"Winnings" means the amounts to be paid to Players in respect of a winning Bet on the Website or from a winning ticket purchased with the Ticket Order Service.

"Your Jurisdiction" means the jurisdiction in which you are domiciled, reside, or work.

ROLE OF LEGACY EIGHT CURAÇAO N.V.

Legacy Eight Curaçao N.V. is a company registered under the laws of Curaçao, with registration number **139031**, and its registered office at **Livestrong Building, Groot Kwartierweg 10, Curaçao**.

Legacy Eight Curaçao N.V. is the sole licence holder and responsible for:

- The operation of the Websites,
- the management of Player Accounts,
- enabling Players to place Bets on the outcomes of draws conducted by official or state-run Lotteries worldwide and/or to use the Ticket Order Service, and
- allowing Players to place Bets on sports betting, Casino Games, and other digital entertainment products.
- maintaining regulatory compliance under CGA Licence No. OGL/2024/956/0417.

Wagering services, online casino games, sports betting, and

exclusive gaming products available on the Site are fully licensed and regulated by the Curaçao Gaming Authority (CGA) under Licence No. OGL/2024/956/0417.

Players are hereby informed that the Ticket Order Service ('Messenger Service') consists solely of an agency arrangement for the physical purchase of official lottery tickets on behalf of the Player and is not a wagering service or a product regulated by the CGA.

Legacy Eight Curaçao N.V. is also responsible for processing all payments on the Websites, except for those processed under agreements with its agents.

ROLE OF BULLEG EIGHT LIMITED AND AZTECA MESSENGER SERVICES S.A. DE C.V.

Bulleg Eight Limited, a direct subsidiary of Legacy Eight Curaçao N.V. incorporated and registered under the laws of Cyprus under registration number HE 404418, with its registered office address at Voukourestiou 25, Neptune House, 3045 Limassol, Cyprus, and Azteca Messenger Services S.A. de C.V., a company incorporated and registered in Mexico under Registration Number (RFC) AMS1303158T5, with its registered office address at CLL Sacramento 121 oficina 1, Col del Valle Centro, Benito Juarez, City of Mexico, Zip Code 03001, Mexico, operate under separate formal legal agreements with Legacy Eight Curaçao N.V. to provide back-office, marketing, administrative, operational, and payment processing procurement services exclusively for the Operator.

In this capacity, both Bulleg Eight Limited and Azteca Messenger Services S.A. de C.V. are responsible, alongside Legacy Eight Curaçao N.V. and other group companies, for hiring payment service providers that process payments and financial transactions made by clients on the Website.

PLAYER PROFILE, ELIGIBILITY AND PARTICIPATION

You must be over 18 years of age (or the minimum legal age for gambling in your jurisdiction, whichever is higher) to register on the Website. You may only participate if you have attained the legal age

of majority within your Jurisdiction. Underage gambling is a criminal offence. You must not have any active self-exclusion on any gambling website, nor be subject to financial sanctions or classified as a politically exposed person (PEP).

Registration must be completed personally. Registration or account creation by third parties, agents, corporate entities, or automated bots is strictly prohibited. Your username is the email address used for registration. Upon registration, Players identify themselves with the following information:

- Full name;
- Date of birth;
- Residential address;
- Contact email; and
- Mobile number,

among other details. All information submitted by you must be materially complete and accurate. Failure to do so may result in the forfeiture of all winnings. You are required to keep your registration details up to date at all times via your profile section.

Participation on the Website is entirely at the Player's own option, discretion, and risk. Internet gambling may be restricted or illegal in your Jurisdiction. It is your sole responsibility to understand and comply with all applicable local laws, and the Operator does not warrant the legality of your participation. You are also solely responsible for declaring and paying any taxes or management fees applicable to your Winnings under local legislation.

You authorize us and our partners to confirm your identity and your right to use the funds wagered on the Website. Account activation or security verifications may be sent via registered email or mobile SMS. We reserve the right to request proof of identity and to suspend the Player Account pending adequate verification. Furthermore, you acknowledge that instructions to place a bet or order after an official submission deadline, or after the

start/completion of an official draw or event, will not be valid, irrespective of any automatic confirmation generated or incorrect deadline displayed on the Website.

You must not be:

A director, officer, or employee (or spouse/dependent thereof) of Bulleg Eight Limited, Azteca Messenger Services S.A. de C.V., Legacy Eight Curaçao N.V. (including all Group companies), or of any entity providing services to them; or

A Website employee, subsidiary, or affiliate connected to referral programs linked to the Website, advertising agencies, licensees, licensors, distributors, associated companies, or an immediate family member of such individuals.

Prohibited Jurisdictions & Risk-Based AML Controls

Prohibited Jurisdictions: Players residing in, connecting from, or otherwise associated with any jurisdiction on our "Excluded List" or categorized as a "Prohibited Jurisdiction" are strictly prohibited from registering, opening an account, depositing, or wagering on the Website. The Operator reserves the right to update this list at any time in response to changing legal, regulatory, or operational frameworks.

Risk-Based AML/CFT Monitoring and Controls: Players from non-prohibited jurisdictions remain subject to ongoing risk assessments, transaction monitoring, and compliance controls in accordance with our Anti-Money Laundering Compliance Program. For full details on verification requirements (KYC), Enhanced Due Diligence (EDD), Source of Funds (SOF), and transaction screening measures, please refer to the [ANTI-MONEY LAUNDERING (AML), COUNTER-TERRORIST FINANCING (CTF) & KYC] section of these Terms and Conditions.

WHAT IS WINTRILLIONS.COM?

We are an international online gaming platform committed to providing a reliable, transparent, and secure service, with dedicated support throughout your entire experience. The Website offers

ticket purchase messenger services, exclusive proprietary games, virtual casino games, live dealer products, and sportsbook wagering, allowing you to participate in the world's leading lotteries and digital entertainment products. Through the Website, Customers can select their lucky numbers and receive instant confirmation (by email or on the Account) of their entries, although certain games or product categories may be restricted depending on your geographical location.

1. Lottery

Players participate in the most important lotteries in the world through the Ticket Order Service ("Messenger Service"), where the company buys tickets for the draws of official or state-run lotteries on behalf of the client.

2. Exclusive Games

We have developed unique Games that use the results of official lotteries to determine winners, presented in formats designed exclusively for our customers' entertainment.

3. Instant Winnings

The Website offers a variety of Casino Games, scratch cards, sports betting, and other interactive gaming products provided by reputable, internationally recognised third-party providers, all operating with certified Random Number Generators (RNGs) or officially announced results.

* Please note that not all products and services may be available in all countries, and legal or operational restrictions may apply depending on the jurisdiction.

TICKET ORDER SERVICE ("Messenger Service")

We offer a Ticket Order Service ("Messenger Service"). Under this modality, Legacy Eight Curaçao N.V. acts as an agent on behalf of the Player to engage Local Representatives who physically purchase an official lottery ticket in the Underlying Lottery. The purchase of a ticket through the Ticket Order Service constitutes a direct entry

into the Underlying Lottery and is subject to these Terms and Conditions and the official rules of the relevant Underlying Lottery.

When purchasing a ticket via the Ticket Order Service for one or more Underlying Lotteries, you agree that:

- Upon purchase, the Player enters into a contract with us regarding the use of the Website, the setup and management of the Player Account, the payment for the ticket, and the Payout of any Winnings received from the Underlying Lottery.
- By using the Ticket Order Service, the Player accepts these Terms and Conditions, the rules applicable to the Underlying Lottery, and the procedures related to the Payout of any Winnings.

Participation in the Ticket Order Service constitutes entry into the Underlying Lottery, as defined herein.

We are not affiliated, directly or indirectly, with any Underlying Lottery or any lottery commission worldwide. We do not sell lottery tickets, share in winnings, or receive commissions from any Underlying Lottery.

You can view the status of your orders, your plays, and other account information via your Player Account.

Winnings for Ticket Order Service

We will make every effort to detect when you are a winner and assist you in collecting any winnings from the Underlying Lotteries in which you have purchased a ticket, but we are not obligated to do so. We strongly recommend that you keep track of the draws you participate in.

Please note that after 30 days following the release of the results of a particular Underlying Lottery draw, all tickets in our possession or our agents' possession are destroyed. Therefore, it is your responsibility to notify us immediately if you have a winning ticket, in order to claim your potential Payout.

In the event of a win, and upon your request, we may, if logistically feasible, arrange for delivery of the original ticket so that you can

claim your prize directly.

EXCLUSIVE GAMES:

Exclusive Games are original formats developed exclusively for our players, using official underlying lottery draw results as the foundation to determine prizes. These Games provide innovative and entertaining ways to experience the excitement of traditional lotteries through exclusive mechanics designed for greater engagement.

One of the main categories within Exclusive Games is **Syndicate Groups**, where players join collective plays by purchasing shares or “group entries” into a shared pool. Each pool acts as a syndicate containing multiple ticket combinations across different lotteries for their respective specific draws, increasing the overall odds of winning while sharing both the cost and potential prizes proportionally among all participants. This format combines the excitement of community play with the transparency and fairness of official lottery outcomes.

Another special category is **the Magic Number**, an innovative Game that uses a randomly selected number connected to official lottery results. Players who match or come closest to the Magic Number can access exclusive prizes or bonuses. The Magic Number Game is designed to add a layer of suspense and fun to every draw, turning each participation into a unique experience.

All **Exclusive Games** are offered under the same principles of fairness, transparency, and Responsible Gaming as the other products available on the Website, and operate under the Curaçao gaming license.

INSTANT WIN GAMES: Casino, Sports Betting and Other Games (IWG)

Users can enjoy online casino games, slots, card games, roulette, and scratch cards, as well as place bets on sporting events across multiple disciplines worldwide. Instant win games are also available. All services are offered under strict security standards, regulated by the Curaçao Gaming Authority (CGA), and provided by reputable,

licensed, and authorized third-party gaming suppliers.

We reserve the right to discontinue or alter IWG formats or add new IWGs at our sole discretion, without providing reasons. You understand and agree to participate in IWGs at your own risk. The Website and IWGs are provided without any warranty whatsoever, whether express or implied.

Game Fairness and RNG Assurance:

We guarantee that all games available on the Website are fair and utilize certified Random Number Generators (RNGs).

We do not develop, host, or own proprietary Random Number Generator (RNG) software or proprietary virtual games. All digital casino games, slots, scratch cards, instant win products, and electronic betting systems available on the Website are supplied exclusively by licensed, reputable, and authorized third-party game providers.

For products where outcomes are not determined by an RNG, results are determined by official event outcomes, live physical draws, or official underlying lottery results. Specific game rules, paytables, and mechanisms for determining outcomes and resolving discrepancies for each game type are accessible directly within the information panel of each respective product on the Website.

IWG Winnings

Each IWG has a different stake, different prize structure and a different paytable. The paytables of all IWGs are displayed in the information section of each game on the Website.

Only one prize may be won per Bet on an IWG, unless otherwise stated. A Player can win instant cash prizes, perpetuity cash prizes, free IWGs, and physical prizes of any kind as stated on the Website.

The Website shall not be responsible for any downtime, server disruptions, lag, or any technical or political disturbances affecting IWG play.

You understand and acknowledge that if there is, or if the Player is

later notified that there has been, a malfunction in an IWG or its interoperability, any Bet made during such malfunction shall be deemed invalid and any result null and void, regardless of whether winnings have been paid out. In such cases, the refund of the affected wager will be processed in accordance with the REFUND POLICY section of these Terms and Conditions. Winnings obtained by a Player in respect of a malfunctioning IWG shall remain the property of the Website. Any subsequent Bets made using such winnings, and their results, shall also be deemed invalid and void. The Player is obliged to return any winnings obtained under this clause immediately to us, whether or not upon demand.

The maximum IWG winning per 24hrs is established at 100.000 USD. Any winnings above said maximum amount may be cancelled by the Company.

USE OF THE WEBSITE, CODE OF ETHICS & PLAYER CONDUCT

You may make use of the Website strictly in your personal, non-professional capacity, on your own behalf and expressly not on behalf of any other person or legal entity. You may only use the Website for recreational and entertainment purposes in accordance with these Terms and Conditions.

Any use of the Website or Player Accounts by a corporate entity or any other person for commercial purposes, or for any other purpose not intended by us, is strictly prohibited. Accordingly, Player Accounts cannot be sold, transferred, assigned, encumbered, or acquired, and the access or use of any Player Account by third parties is strictly prohibited.

It is the Player's responsibility to ensure that participation complies with applicable local laws and regulations.

Account Security Credentials:

Upon registration, you will be required to create your own secure password combination. You are solely responsible for maintaining the strict confidentiality of your login details and credentials. Any action, bet, or financial transaction carried out through your Player Account will be deemed valid and binding provided your correct

login credentials have been entered. The Operator accepts no liability for unauthorized access, account compromise, or financial losses resulting from security weaknesses on your devices, shared passwords, or failure to keep your credentials secure.

Acceptable Behaviour and Anti-Collusion:

All player conduct across Website channels, live chat rooms, forums, or customer support interactions is governed by the principles set forth in this section, which constitutes our **Code of Ethics**.

Obscene, offensive, defamatory, or abusive usernames, aliases, or communications will not be permitted. Players are required to act respectfully at all times. Any form of collusion, unfair advantage, use of automated betting software or bots, arbitrage, currency exchange manipulation, fraudulent play, or misuse of messaging functions is strictly prohibited. To ensure game integrity and regulatory compliance, the Operator actively monitors chat rooms, transaction patterns, and gameplay algorithms. Any breach of these conduct rules will result in immediate account suspension or termination, voiding of wagers, forfeiture of accrued winnings, and reporting to competent law enforcement and regulatory authorities in accordance with Curaçao law.

Bonuses & Promotional Terms

You are required to actively accept Bonus offers or promotional funds to participate.

Our Bonus will always clearly state:

- Wagering multipliers (turnover requirements) and calculation formulas.
- Expiry timeframes.
- Forfeiture rules and whether the bonus is cashable or non-cashable.
- Players will never be restricted from accessing the full T&Cs while playing with bonus funds.

Bonus funds, promotional credits, and non-cashable prize money

cannot be withdrawn directly as cash and must be used in accordance with the specific promotional wagering conditions.

PAYMENT DETAILS AND WITHDRAWALS

Accepted Payment Methods & Name Matching

Deposits and withdrawals may be processed via Credit/Debit Cards, E-Wallets, Bank Transfers, Alternative Payment Methods (APMs), and Supported Cryptocurrencies.

The name associated with any payment method used must strictly match the name registered on your Player Account. Third-party payments or withdrawals to instruments not belonging solely to the Player are strictly prohibited.

We reserve the right to verify payment instruments and request identity or Source of Funds (SOF) documentation prior to processing transactions.

Updating payment details must be completed directly within your Player Account.

The Operator is **not a financial institution**. Funds deposited into Player Accounts do not attract interest.

A transaction handling fee between 10% and 15% may apply to order values.

Processing Timeframes

- Deposits and payments of purchases: Processed instantly (e-wallets, cards, crypto) or within 1–3 business days (bank transfers and voucher through local payment methods).
- Withdrawals: Requests submitted to us will be processed internally within 24 to 72 hours following mandatory compliance checks.

After compliance checks have been approved and completed the final delivery of the funds to the player will depend on the type of method used:

- E-wallets: 0–24 hours
- Cards: 2–5 business days
- Wire Transfer: 3–7 business days
- Cryptocurrencies: 0–12 hours

• The maximum amount the Player is allowed to deposit per day/ 24 hours is 15.000 USD (or the equivalent in the player account currency). Any deposits above said maximum amount may be cancelled and returned to the Player. For the well-known and recurring Players that are acknowledged by the Company in writing as being VIP players, different maximum amounts can be allowed to be deposited per 24 hours. This will then be communicated and agreed upon on an individual basis.

Withdrawals Policy

Withdrawals will be remitted to the same payment method and currency used for deposits wherever possible.

Deposits must be wagered at least 1x (one time) prior to requesting a withdrawal. If a withdrawal of unwagered funds is exceptionally approved, an administrative fee of up to 10% may be deducted.

Players using third-party payment providers (e.g., AstroPay, Directa24) are solely responsible for entering correct account numbers and details. Third-party withdrawal fees remain the responsibility of the Player.

Anti-Friction Withdrawal Guarantee

Upon requesting a withdrawal or account closure, we guarantee not to demand additional KYC documentation beyond standard compliance rules applied during account opening and active use, unless strictly required by mandatory Curaçao AML/CTF laws or active fraud investigations.

Withdrawal Limits & Handling Fees

- Automatic Credit: Prizes of USD 1,500 or less are credited

automatically to the Player's account balance.

- **Casino Withdrawal Limits:** Casino game payouts may be limited to a maximum of USD 250 per day and USD 3,000 per month.
- **Settlement Terms:** The Operator reserves the right to offset unpaid wagers against winnings or settle large prizes in installments.
- **Jackpot Handling Fee:** A fee of up to 20% may apply to winnings exceeding USD 100,000 (one hundred thousand dollar or equivalent) across all game types to cover administrative costs.

CRYPTOCURRENCY REMITTANCES & DIGITAL ASSET RULES

This section provides a summary of our primary cryptocurrency transaction rules. All cryptocurrency deposits, bets, withdrawals, and digital asset interactions are comprehensively governed by our standalone Crypto Policy, which forms an integral part of these Terms and Conditions. The full Crypto Policy is permanently accessible in the footer of the Website.

Origination & Destination Wallet: Crypto payouts will only be processed to wallets owned by the Player. Third-party transfers are prohibited.

Inaccessible, Deactivated, or Lost Wallets: If a Player's receiving wallet becomes lost, unhosted, or inaccessible, funds will be placed on hold until an alternative, fully verified private wallet address is provided and passed AML screening.

Sanctioned Addresses & Delisted Tokens:

- Transactions involving wallet addresses flagged on international sanctions lists (e.g., OFAC) will be blocked immediately.
- If a digital token is delisted or unsupported, payouts will be converted to stablecoins (e.g., USDT) or FIAT USD at spot market rate.
- **Blockchain Forks:** In the event of a blockchain fork, the Operator will support the dominant network chain chosen at its

operational discretion.

REFUND & WAGER CANCELLATION POLICY

Refund Eligibility & Procedure

All refund requests must be submitted directly through the Player Account (under the 'My Wallet' section). Every request is assessed individually in accordance with these Terms and Conditions and applicable AML/CFT obligations. Sales for instant win games, live lotteries, live casino, and scratch cards are final upon execution and non-refundable.

Cancellation of Wagers, Games, and Events

In the event that any of the following circumstances occur we shall declare the affected wager void:

- Clear administrative, typographical, or human errors in published odds, lines, paytables, or draw details ("Palpable/Manifest Errors");
- Technical software bugs, glitches, server disruptions, RNG failures, or system malfunctions; or
- Operational mistakes by live dealers or game hardware faults,

The original stake for any voided wager will be refunded in full directly to the Player Account balance without penalty. Any winnings generated directly from a malfunctioning bet, software bug, or corrupted game state are null and void and must be returned to the Operator.

Following submission, refund requests will be reviewed by the Operator in accordance with these Terms and Conditions and any applicable legal and regulatory requirements. Players may be contacted where additional information is reasonably required to process the request. Once the review has been completed and the refund approved, the refund will be processed using the applicable remittance rules set out below.

Refund Remittance and Payment Rules

Approved refunds will be remitted using the original payment method used for the deposit. Where the Operator is unable to process the refund via the original payment method (e.g. due to PSP restrictions, account deactivation, or technical unavailability), the refund will be credited to the Player Account or processed via an alternative verified payment method, subject to satisfactory identity verification (KYC) and AML screening.

Subscription Cancellations

Players may cancel recurring subscriptions at any time through their Player Account. Upon cancellation, any unused balance for draws or wagers that have not yet been placed or accepted by third-party providers will be refunded in full to the Player Account balance. No administrative fees shall be deducted unless strictly necessary to cover direct, documented third-party processing costs.

A USD 10 Administration Fee may be deducted for subscription cancellations.

TECHNICAL LIMITATIONS AND RESPONSIBILITIES

We are not liable for any downtime, server disruptions, lagging, or technical or political disturbances affecting Gameplay, nor for actions by your Internet provider or third parties providing access to our Server.

Software and Services are provided "as is" without express or implied warranties, including merchantability, satisfactory quality, fitness for a particular purpose, completeness, accuracy, or compliance with applicable laws. You assume all risks related to their use and performance.

We do not guarantee that the Software or Services will be uninterrupted, timely, secure, or error-free, nor that defects will be corrected or that the Software and Servers are free from viruses or bugs. If faults occur, we will make reasonable efforts to correct reported issues. In the event of system or communication errors affecting random number generation, bet settlement, or other elements, we are not liable and reserve the right to void affected bets, including those placed with Local Representatives for

Underlying Lotteries.

Wager Cancellation Principles:

We reserve the right to void or cancel any wager or bet (in whole or in part) and process refunds in accordance with the REFUND POLICY section of these Terms and Conditions in the event of:

- Clear administrative or human errors in published odds, lines, paytables, or draw details ("Palpable Errors").
- Technical software bugs, glitches, server disruptions, or RNG corruption.
- Live dealer operational mistakes or game hardware faults.
- Bets submitted or accepted after an official draw or event has already commenced.

To the fullest extent permitted by law, we shall accept no liability for any loss, damage, or costs arising from site interruptions, delays, data corruption, unauthorized account access, or third-party service failures. In any event, our maximum aggregate liability arising from or in connection with your participation, system errors, or game malfunctions shall not exceed **USD 100.00** per instance.

You acknowledge that we rely on third parties to provide part of our Service, this may require your play to be logged on their systems, and that process may fail even after your play has been accepted by us. You further acknowledge that any such failure, however caused, may result in the cancellation of your play.

You acknowledge that if an official lottery draw does not take place or no draw result is published or officially announced, or if an order could not be fulfilled for a particular draw, your ticket order will stand for the rescheduled draw or the next available official draw of the Underlying Lottery.

The bet submission deadline will be displayed on our Website. Bets placed after this deadline, or after a draw has started or taken place, will automatically be entered into the next available draw. For special draws, at our discretion, Bets may remain on hold until the

Player provides further instructions on how to proceed with the order. Draw dates can be found on the underlying lottery's Website.

We may in our sole discretion limit the eligibility of Players to participate in any promotion. Upon the suspicion of any use of the Website in breach of these Terms & Conditions, we reserve the right to change or terminate any bonus offer, cancel any winnings and close the Player Account involved.

We also reserve the right to reclaim any and all bonuses awarded and any winnings accrued if Players are found to be tampering with or abusing any aspect of a promotion.

Where there is evidence of a series of Bets placed by a Player or group of Players, which due to enhanced payments through promotional offers results in guaranteed Player profits irrespective of the outcome, we reserve the right to ignore the bonus element of such offers and settle Bets at the correct odds.

We may temporarily suspend the whole or any part of the Service for any reason at our sole discretion. We may, but shall not be obliged to, give you as much notice as is reasonably practicable of such suspension. We will restore the Service, as soon as is reasonably practicable, after temporary suspension.

Players are strictly prohibited from utilizing the Website and its systems to facilitate arbitrage through Currency Exchange transactions. Where we deem that a Player has deliberately used the aforementioned systems for financial gain through arbitrage, any gains will be forfeited and deducted from the Player's balance without warning or notification.

You are permitted to install and use the Software and all content derived from the Software in connection with the use of the Website in accordance with these Terms and Conditions. The Software allows you to use our Services available via the Website. You may install the Software on a hard disk or other storage device and may make backup copies of the Software, provided that such backup copies are used only by you in connection with the Services through a computer of which you are the principal user. The Software's code, structure and organization are protected by intellectual property

rights.

You must not:

Copy, redistribute, publish, reverse engineer, decompile, disassemble, modify, translate or make any attempt to access the source code to create derivative works of the source code or otherwise;

- Sell, assign, sublicense, transfer, distribute or lease the Software;
- Make the Software available to any third party through a computer network or otherwise;
- Export the Software to any country (whether by physical or electronic means);
- Use the Software in a manner prohibited by applicable laws or regulations.

You will be solely liable for any damage, costs or expenses arising out of or in connection with the commission of any use of the Website not compliant with these Terms and Conditions.

CURRENCIES

The primary operational base currency of the Website is **U.S. Dollars (USD)**

Winnings are calculated and credited in U.S. Dollars (USD).

Any payments, prize payouts or any other type of money transaction in other currencies different from USD will be converted using spot market exchange at the time of transaction execution.

For all types of transactions, if the reference foreign exchange service is not available, we reserve the right to use the European Central Bank foreign exchange reference rate (ECB rate) applicable on the transfer date.

The use of the \$ symbol or abbreviation USD indicates US Dollars

only; the use of the C\$ symbol indicates Canadian Dollars only; the use of the £ symbol indicates British Pounds only; the use of the € symbol or the abbreviation EUR indicates Euros only; the use of the MX\$ symbol indicates Mexican Pesos only; and the use of the R\$ symbol indicates Brazilian Reals only; the use of ANG indicates Netherlands Antilles Guilder.

EXCHANGE DIFFERENCES

We do not take any responsibility for:

- any exchange difference between the shown price of our Products on our Website and the final amount charged to you (the Client); or
- any exchange difference between the amount of any prize, winnings, or withdrawals of any kind to which you (the Client) are entitled under these Terms and Conditions and the final amount effectively collected by you.

We do not accept any responsibility when such differences arise from currency exchanges carried out through payment processing by any Payment Service Provider (PSP) or Alternative Payment Method (APM), nor for any fees or costs imposed by those payment processing providers. The Operator accepts no liability for third-party bank or PSP exchange rate fluctuations or foreign transaction conversion fees

You are solely responsible for any currency exchange differences resulting from the payment processing of any payment and for any fee that may be charged by the PSP or APM to execute those payments.

ANTI-MONEY LAUNDERING (AML), COUNTER-TERRORIST FINANCING (CTF) & KYC

The Operator conducts continuous transaction monitoring and identity verification in full compliance with Curaçao AML/CTF legislation, Sanctions Ordinances, CGA guidelines, and our internal [Anti-Money Laundering Compliance Program]. Players are referred to the full [Anti-Money Laundering Compliance Program] for

complete details regarding our anti-money laundering policies, controls, and procedures.

In order to assist in the prevention of money laundering, terrorist financing, and fraudulent activity:

Regulatory Reporting: Suspicious or unusual activities and transactions will be investigated and reported to the Curaçao Financial Intelligence Unit (FIU) and other competent statutory authorities in accordance with Curaçao law, without prior notice to the Player.

Legitimate Source of Monies: You, the Player, declare with each deposit that the funds deposited rightfully belong to you, originate from legitimate sources, and have not been obtained from, nor are derived from, any illegal means.

No Credit or Cash Payments: Sales on credit are strictly prohibited on the Website, and no cash shall be accepted to fund any Player Account.

Mandatory Identity Verification: No substantial, exceptional, or cumulative withdrawals shall be processed unless your Player Account has been satisfactorily verified through our Know Your Customer (KYC) procedures.

Enforcement & Account Measures: If we know, suspect, or have reason to suspect that any of your transactions involve funds derived from illegal activities, are intended to conceal illicit funds, or involve the use of the Website to facilitate criminal activity, we reserve the right to:

Immediately suspend, deregister, or terminate your Player Account on the Website;

Withhold or freeze any funds held in such Player Account as mandated by law or competent authorities; and

Furnish relevant personal, transactional, and account data to regulatory authorities, law enforcement agencies, or intra-group compliance databases.

Source of Funds

In accordance with CGA regulations and our AML Policy, enhanced identity verification (KYC) and Source of Funds (SOF) checks are automatically triggered whenever cumulative deposits or withdrawals reach XCG 4,000 (also for cashout requests) (approximately equivalent to USD 2,000, at the date of these T&C).

Proof of Source of Funds may include, but is not limited to, the following:

- Valid government photo identification (Passport, National ID card, or Driver's Licence).
- Proof of residential address issued within the last 3 months. This includes but is not limited to utility bills and bank statements from which your wagers have been paid.
- Source of Funds (SOF) documentation included but not limited to bank statements, payslips, asset sale contracts, or tax declarations to account for personal savings, employment, pension releases, share sales and dividends, property sales, gambling winnings, inheritances and gifts, and compensation from legal rulings.

Along with Proof of Source of Funds, we may also request that you provide the following documents as examples, while reserving the right to request additional documentation at our discretion:

- a copy of a valid government-issued photo identification document, such as a driver's license, current passport, or national identity card;
- a copy of a utility bill issued within the last 3 months clearly showing your registered address and name, such as a recent bank statement, gas, landline, or electricity bill.

Any of our Partners may also ask you to provide Proof of Source of Funds.

PEP and Sanctions Screening:

All Player accounts are continuously screened against global PEP (Politically Exposed Persons) and Financial Sanctions databases. Suspended or flagged accounts will remain locked pending compliance clearance.

Multiple Accounts

A Player may have only one Player Account. The use of multiple accounts by a Player is strictly prohibited in accordance with the law and industry best practices in order to prevent fraudulent schemes.

Any offers available on the Website are limited to one per person, family, household address, email address, telephone number, debit/credit card, and shared computer (e.g. school, public library, or workplace). You must not open and/or maintain a Player Account on behalf of someone else, and it is strictly forbidden to transfer funds, Website credits, or bonuses between Player Accounts.

If we detect or suspect that a Player holds multiple accounts (whether using variations of names, addresses, or emails), or upon suspicion of any of the following:

- Multiple registrations by a Player at any point in time;
- Multiple registrations by Players acting in collusion; or
- The setup of fictitious Player Accounts or the use of proxies;

we reserve the right, at our sole discretion, to immediately suspend all duplicate accounts, close the Player's account(s), change or terminate any bonus offer, cancel and forfeit any winnings accrued from the duplicate accounts, and refund any un-wagered deposits.

Data Protection, Privacy And Retention

We process and store your personal data in compliance with Curaçao laws and AML/CFT regulations.

You can access your wagering and transaction history (with timestamps) for the last 6 months directly in your Player Account. Longer periods can be requested and provided within 10 working days.

Identification, financial, account, and Responsible Gaming records are retained for at least five (5) years following account closure, dormancy, or self-exclusion, in accordance with Curaçao AML/CFT laws (NOIS/NORUT) and CGA rules.

Data of self-excluded players is maintained to enforce exclusions and block payment methods. Records are securely deleted upon expiry of legal retention periods.

For full details, please review our **Privacy Policy** and **Responsible Gaming Policy**.

RESPONSIBLE GAMING

Under the Curaçao National Ordinance on Games of Chance (LOK), we are dedicated to providing a safe and enjoyable gaming environment for all Players.

Key Principles:

- **Protection of Minors:** Gambling by individuals under the age of 18 is strictly prohibited. Robust age-verification processes are in place to prevent underage Gambling.
- **Support for Vulnerable Individuals:** We provide resources and assistance for Players who may be at risk of developing Gambling-related problems. This includes access to self-exclusion programs, counseling services, and educational materials on Responsible Gaming.
- **Fair Play and Transparency:** Our Games are designed to be fair and transparent. We adhere to strict regulatory standards to ensure the integrity of our Gaming operations.
- **Employee Training:** All Employees receive ongoing training on Responsible Gaming practices, Anti-Money Laundering measures, and effective communication with Players. This ensures that our team is equipped to support Players responsibly.
- **Compliance and Reporting:** We comply with all regulations set forth by the Curaçao Gaming Authority (CGA), including the National Ordinance on the Reporting of Unusual Transactions and

the Sanctions Ordinance. Regular compliance reports are submitted to the CGA to demonstrate our commitment to Responsible Gaming.

Additional Provisions:

- Players can set Cooling-off periods (24 hours, 7 days, 1 month, or 3 months) or request Self-Exclusion for fixed terms of 1 year, 3 years, 5 years, 10 years, or Lifetime.
- The Website does not allow Players to place Bets on credit.
- For Gambling support, please visit the following pages:
 - <https://gamblingtherapy.org/information/where-can-i-get-help/>
 - <https://www.gamcare.org.uk/self-help/links-to-other-support-agencies/international-support-contacts/>
 - <https://www.gambleaware.org>

By adhering to these principles, we aim to create a safe and Responsible Gaming environment that prioritizes the well-being of our Players.

If you wish to check our full Responsible Gaming Procedure, click #RG_LINK#.

If you wish to check out our Responsible Gaming Page, click #RG_PAGE#.

CLAIMS AND DISPUTES

We guarantee a fair, transparent, and efficient process for handling claims, in accordance with Article 5.3 of the National Gambling Act (Landsverordening op de kansspelen, “LOK”) and the Alternative Dispute Resolution and Player Complaint Guidelines issued by the Curaçao Gaming Authority (CGA).

We understand that sometimes your experience may not meet your expectations. That’s why at Wintrillions, we want to hear from you as soon as possible so we can address any concerns promptly and

with the highest level of care.

Our Customer Experience team is trained to resolve your queries effectively. If your case requires further review, you may request that it be escalated to a senior team member, who will assess the situation independently and seek an appropriate resolution.

If you wish to review our Complaint Policy, please click [#CLAIM_LINK#](#).

If you wish to check out our Complaint Policy Page, click [#CLAIM_PAGE#](#).

INDEMNITY & LIMITATION OF LIABILITY

You agree to indemnify and hold harmless the Website, the Operator, and their associated parties—including Directors, Officers, Employees, Shareholders, Agents, Affiliates, the ultimate parent company, any parent entities or companies of the Website, and their subsidiaries—against any and all costs, expenses, liabilities, losses, and damages (whether direct, indirect, special, consequential, exemplary, punitive, or otherwise) arising from your participation on the Website, your breach of these Terms and Conditions, or any illegal use of the Website.

In no circumstances shall the Website, the Operator, or their associated parties be liable to you in contract, tort, negligence, or otherwise for:

- Any loss or damage arising from any cause, whether direct or indirect (even if we have been notified of the possibility of such loss or damage); or
- Any acts, omissions, or advertisements published by third-party advertisers and marketers.

Upon confirmation of a successful payment made by the Player via a Payment Service Provider, we shall not be liable for any damages, loss, or costs suffered by the Player arising from or in connection with the payment processing, including any resulting from transaction failures, processing errors, or delays by the Payment

Service Provider.

Nothing in these Terms and Conditions shall operate to exclude or limit any liability of our company or companies for fraud, death, or personal injury caused by our negligence.

MISCELLANEOUS

Player Support Contact Details:

- Email: #EMAIL_ORIGINAL#
- Physical Address: Legacy Eight Curaçao N.V., Groot Kwartierweg 10, Livestrong Building, Willemstad, Curaçao.

Marketing and communications

You agree to receive communications from the Website and its marketing agents.

Inactive accounts & balances

An Account is classified as Inactive or Dormant if no continuous login or transaction activity is logged for six (6) consecutive calendar months, at which point access restrictions or account suspension may be applied.

Before an Account is marked as Dormant or any administration fee is levied, the Operator shall make reasonable attempts to contact the Player via their registered email address, providing at least thirty (30) days' written notice detailing the fee structure and reactivation instructions. If no activity occurs after thirty (30) days from notification, a monthly administrative fee of USD 5.00 will be deducted from the Account balance until the balance reaches zero or the Player reactivates the Account, provided that Accounts subject to self-exclusion or a cooling-off period are strictly exempt from such fees.

Furthermore, any unused bonus funds, promotional balances, accrued winnings derived from bonuses, and loyalty points shall expire and be forfeited six (6) months from the date of award.

Intellectual property

All copyrights, trademarks, and other intellectual property rights on the Website and Software content remain with us or our licensors. You may use this material only as expressly authorized.

Content is provided for your personal, non-commercial use only and may be downloaded onto a single device for this purpose. Any other use, including copying, distributing, or creating derivative works, is strictly prohibited. You also agree not to assist others in such activities.

Amendment

We may amend these Terms and Conditions or Game-specific Rules. Players will be notified of material changes, including clause references and effective dates, and must actively accept them to continue using the Service. Changes will not apply retrospectively unless they do not prejudice the Player or correct clear technical errors. If a Player rejects the amended T&Cs, the Account will be closed and any remaining non-forfeited balance remitted.

Severability

If any part of these Terms and Conditions is deemed unlawful, void, or unenforceable, that part shall be severed without affecting the validity of the remaining provisions.

Non-waiver and third parties

No indulgence granted by the Website shall be construed as a waiver of any rights under these Terms and Conditions. Unless expressly stated otherwise, these Terms and Conditions do not create or confer any rights on third parties.

Acceptance

By accepting these Terms and Conditions, you acknowledge that there is a risk of losing money when gambling on the Website and that you are fully responsible for such losses. You shall have no claims whatsoever against the Website, any partner, or their respective directors, officers, or employees.

Whole agreement

These Terms and Conditions set out the entire Agreement between us, the Operator, and You, the Player, and supersede all prior oral or written agreements, arrangements, or understandings. You acknowledge that you are not relying on any representation, agreement, term, or condition not set out in this Agreement.

Periodic Review Statement

These Terms and Conditions are periodically reviewed and updated by Legacy Eight Curaçao N.V. to ensure continuous compliance with changing regulatory requirements and directives issued by the Curaçao Gaming Authority (CGA).

#EMAIL_ORIGINAL#

Headings are for convenience only and shall not affect interpretation. References to persons include incorporated and unincorporated entities; references to the singular include the plural and vice versa; and references to the masculine include the feminine.

Governing Law and Exclusive Jurisdiction

In accordance with Article 5.5 of the LOK and CGA Policy Guidelines, this Agreement and all contractual relations between the Player and the Operator shall be governed exclusively by, and construed in accordance with, the laws of Curaçao.

Any dispute, controversy, or claim arising out of or in connection with this Agreement, including its formation, validity, or termination, shall be submitted to the exclusive jurisdiction of the competent courts of Curaçao.

Official Language

These T&Cs are produced in multiple languages for convenience. The official binding version submitted is in the English language. In case of discrepancies or ambiguity in meaning or interpretation between the English version of these Terms and Conditions and any translated version, the English version shall prevail.

Limitation of actions

Any claim or complaint regarding a wager, game outcome, transaction, or incident must be submitted within six (6) months of its occurrence, in accordance with our Player Complaints Policy. Complaints submitted after this 6-month period will not be accepted for internal review or escalation to ADR.

#EMAIL_ORIGINAL#

These Terms and Conditions are personal to you and may not be assigned, transferred, or sublicensed without our prior written consent.

We reserve the right to assign, transfer, or delegate any of our rights and obligations under these Terms and Conditions to any third party without notice.

Player accounts are personal to the identified Player. Because payment methods are linked to the Player, to prevent money laundering, terrorist financing, or other crimes, you may not assign, sublicense, transfer, or encumber your rights or obligations under these Terms and Conditions. Any attempt to do so shall result in forfeiture of your rights.

If a transfer of rights or obligations is deemed legal by law or court decision, all withdrawals will be processed using the same payment method originally chosen by the Player, to ensure compliance with anti-money laundering policies and regulations.

Business transfers

In the event of a change of control, merger, acquisition, or sale of assets of the company, your Player Account and associated data may be part of the assets transferred to the acquiring party.

Account closure

Accounts may be suspended or terminated immediately if the Player violates these T&Cs, engages in fraudulent play, provides false KYC information, or fails AML checks. Upon termination, legitimate un-wagered cash balances will be returned unless

legal/AML obligations mandate freezing the funds.

Players may request account closure at any time by contacting Customer Support. Any remaining non-forfeited balance will be remitted back to the Player in accordance with payment and withdrawal terms.

Force majeure

The Website shall not be liable or responsible for any failure to perform, or delay in performance of, any obligations under these Terms and Conditions caused by events beyond our reasonable control.

No agency

Nothing in these Terms and Conditions shall be construed as creating any agency, partnership, fiduciary relationship, or joint enterprise between you and us.

Explanation of terms and conditions

We consider these Terms and Conditions to be fair. Should you need any advice regarding these or any other part of our service, please contact us directly. For the protection of both our Players and the Website, please note that all correspondence and telephone calls may be registered and recorded.